

Latest news from Talkback MK

Talkback Training in Bedfordshire

Talkback recently completed training on “Person-Centred Approaches” and “Effective Communication” Bedfordshire for the Disability Resource Centre. This training was part of a bigger package of training standards for Personal Assistants and their employers. A unique aspect of Talkback’s training methods is the inclusion of people who have a learning disability in co-facilitating the training.



Cheryl Beattie was a co-facilitator for the “Effective Communication” training in Flitwick, Rushden and Corby and shared many of her first-hand experiences with the trainees. As she points out: “It’s good to hear the experiences of people with learning disabilities as it gives them the rights for getting what they want from services and PAs.”

Cheryl goes on to say: “It was a good course to be invited to be part of. It really was interesting and I got a lot out of it. It was fun and I made some new friends.”

Judy Elsmore, another regular co-facilitator with Talkback, took part in the “Person-Centred Approaches” training. Judy says: “I found it very helpful to do the three PCP training courses for Talkback. I enjoyed meeting different people and sharing my experiences with them about what PCP means to me.”

Judy goes on to say: “I believe that if people are going to support people with a learning disability, it is crucial they are trained by the service user. A hallmark of a good support worker is for them to be able to say ‘the service user teaches as much as the support worker teaches’. PCP for me, personally, is three hours quality time with my support worker on my dream goals and I am at the centre of my plan.”

